

# **Consumer Lending Group**

# Customer Service Representative 2

Current key Location: 800 S. Jordan Creek Pkwy - West Des Moines, IA

### Who we are

### Consumer Lending – What we do

Wells Fargo's Consumer Lending Group (CLG) is an industry leader in supporting homeowners and consumers. We've built our team of top professionals by rewarding their accomplishments and by ensuring they have what's needed to succeed. We value diversity and inclusion and believe everyone on our team deserves respect for who they are and how they contribute to our success.

## Where you fit

This is a full time opportunity to support the Mortgage division of Wells Fargo in our West Des Moines office as a Customer Service Representative 2/ Mortgage Servicing Specialist.

Start a rewarding career with Wells Fargo today! As a Customer Service Representative 2/ Mortgage Servicing Specialist you will have exposure to a variety of responsibilities, people and experiences in a professional call center work environment - that's part of the fun! Imagine yourself working in a fast-paced call center where you will have the opportunity to provide outstanding service and make a difference in the lives of our Home Mortgage customers!

#### GREAT CAREER ADVANCEMENT OPPORTUNIITIES!!!

- **Progressive Career Path:** Customer Service Rep 2, Customer Service Rep 3, Customer Service Rep 4, Customer Service Rep 5, Quality Monitor/Coach, Supervisor, and Manager!
- **Salary:** Highly competitive salary!
- **401k:** 6% company match!
- Paid Time Off: 18 days of Paid Time off PLUS 8 paid Holidays!
- **SHARE Team Member Referral Program:** Earn a \$1,000 bonus for referring friends and family!
- **Additional Benefits:** Medical, Dental, Vision, Tuition Reimbursement, Free Parking, Cell Phone Discounts, and so much more!

## Join the Wells Fargo Team

To view a detailed job description and to apply, please visit <a href="www.wellsfargo.com/careers">www.wellsfargo.com/careers</a> and enter the desired job requisition number: <a href="5221548">5221548</a> into the "Keyword" search field.

Wells Fargo will not sponsor visas for these positions and will not hire individuals whose work eligibility is based on their F-1 or other student visa status. Candidates must be authorized to work in the United States on a permanent basis

Relevant military experience is considered for veterans and transitioning service men and women. Wells Fargo is an Affirmative Action and Equal Opportunity Employer, Minority/Female/Disabled/Veteran/Gender Identity/Sexual Orientation. © 2016 Wells Fargo Bank, N.A. All rights reserved. Member FDIC.

